

# **Afamefuna Anekeh**

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Full Stack developer from the University of Texas at Austin. My experience spans a broad range of Microsoft-centric technology stacks, specializing in continuous integration & continuous deployment pipeline, user interface design, and development of commercial and internal applications on the web, desktop, and server. With a professional demeanor, excellent customer service, good written and verbal communication skills, and an eye for detail, I bring much more than just a software development skill set.

## **Work Experience**

### **Azure Cloud Engineer**

Optimizely - Austin, TX

January 2022 to Present

I am part of the Global DevOps team supporting world-class Digital Experience Platform (DXP), Cloud content management system, and multi-channel digital marketing suite. We extend the functionality of Optimizely's B2B/B2C Commerce platform to meet various customer requirements and objectives. Troubleshooted/performed fixes for client support problems. Fully comfortable, confident, and capable of expressing technical ideas and information in a user-friendly language.

### **Senior Service Desk Analyst**

Whole Foods Market - Austin, TX

January 2017 to August 2021

I oversaw coordinating procurement of new computers, provisioning them for the end user, and re-imaging. Client satisfaction has been one of our core values. We created a transparent understanding between our leadership, IT teams, and third-party agents. We supported web-based applications, identity management, IIS, Active Directory, and troubleshooting for high service availability.

## **Tech Support**

AT&T Inc - Austin, TX

January 2016 to December 2017

While completing my associate degree at ACC, I worked at AT&T as a Tech Support Analyst. My team ensured their network was always functional for their end users. With the help of some knowledge base articles (KBA) for the troubleshooting steps we created, our workload was reduced by %30, and we maintained our SLA.

## **Sales Manager**

Chinek Tires Enterprise - Delta State, Nigeria

January 2011 to December 2014

I started my career as a sales manager at Chinek Tyre Enterprise. This is where I gained my leadership skills, met sales goals, and led a small team of sales associates. I boosted sales revenue (40%) by creating new distribution channels and opportunities while ensuring the continuation and enhancement of services.

## **Education**

### **Certificate - Full Stack Web Developer**

University of Texas - Austin, TX. 2020 - 2021

### **Certificate - Network Admin**

Austin Community College - Austin, TX. 2015 - 2017

### **Associate degree in LAN System Security Admin**

Austin Community College - Austin, TX. 2015 - 2017

### **Bachelor's degree - Public Administration**

Institute of Management & Technology. 2005 - 2009

# Skills

- System Admin
- SQL DB
- HTML
- JavaScript
- GIT
- GitHub
- RESTful API
- Scrum
- Active Directory
- Dot Net
- Azure (4 years)
- IIS (5 years)
- CI/CD